## JOIN US THIS OCTOBER IN COSTA MESA AS WE LAUNCH





Code Administration
Calculating Fees
Department Operations
Plan Screening
Fundamentals

Permit Issuance
Customer Service
Maintaining Records

## WHY IS THIS ACADEMY IMPORTANT FOR COUNTER TECHNICIANS AND THEIR DEPARTMENT?

- · Go beyond the drive to pass an examination or maintain certification
- Grow to be a team leader
- Improve coordination in the permit process
- Strengthen customer service skills
- Learn best operations from a supervisor's perspective

## VISIT WWW.CALBO.ORG FOR MORE INFORMATION

